

East Midlands Ladies Conference

Terms & Conditions

Event

These terms and conditions apply to the East Midlands Ladies Conference ("the event") arranged by TCM Baptist Church ("TCM", "we" or "our") due to take place on Saturday 21st June 2025 at TCM Baptist Church, Lincoln.

These terms and conditions apply to those who book for the event and anyone named on your booking ("you" and "your").

On completing a booking, you hereby agree to these terms and conditions.

Data Protection

We collect certain data about you when you book for this event which is stored on secure servers. This may be within the United Kingdom or outside of Europe, where it could be viewed by our staff. By submitting your personal data, you agree to this.

We won't share your information with any other organisations for marketing, market research or commercial purposes.

Your data will be used to keep you informed about this event and other TCM activities. If you do not wish to receive such information then please write to TCM Baptist Church, High Street, Lincoln, LN5 7RN.

Programme

We will endeavour to provide the programme and speakers as advertised. However, we reserve the right to change the programme or to provide alternative speakers if necessary and with no prior notice to delegates.

Dietary requirements

The food is provided by the venue and any dietary requirements must be made known to TCM at the time of booking or at the very latest two weeks before the event.

Bookings

Payment is due at the point of booking. Failure to receive full payment will make your booking invalid and you will be unable to attend.

If you cannot book online you may book by phoning the TCM office.

It is your responsibility to check your booking data is correct. It is also your responsibility to inform TCM of any changes to personal contact details including a current valid email address which is the preferred TCM contact method.

The event pass does not include travel, or any accommodation. Arrangement of accommodation is your own responsibility. TCM cannot be held liable for any problems encountered with travel or accommodation arrangements.

We have the right to cancel an individual or group booking prior to the event if we believe it to be in our best interests to do so and, in such circumstances, will refund any payment made.

Tickets are transferable, if you wish to transfer your ticket please contact the TCM Office in writing, at least one week before the event.

Under 18s

Those attending the conference must be female and aged 11 or over (secondary school age). There is no provision for childcare at the Conference. Anyone attending under the age of 18 must be accompanied by a paying adult.

Babies under 1 can be brought to the conference by arrangement – please contact us directly if you plan to bring your baby. We apologise for any inconvenience this policy may cause you.

Price

The price of your event pass is the price applicable on the day your booking is received by TCM. In the situation where our costs are increased outside of our control then TCM may at its sole discretion invite you to contribute towards the increased cost(s).

Complaints and Behaviour

When you attend the event you and others at the venue have a right to enjoy the facilities provided and programme arranged, for which you have paid. If you are dissatisfied with any aspect of the event, in the first instance, please speak to a member of the TCM Ladies Ministry Team.

Any specific comments must be brought directly to us during the event. If at the end of your stay you feel your complaint was not dealt with in a satisfactory

manner please contact the TCM office no later than 28 days after the end of the event.

If your behaviour is considered by TCM to be unacceptable and affecting the enjoyment of others or the reputation of TCM then you may be asked to leave the venue and any refund of costs paid to TCM will be at our sole discretion.

If you cause any damage to the venue or to equipment owned or operated by TCM or contractors then you will be required to make financial recompense.

We cannot accept liability for any damage, expense, injury, death or loss of any nature whatsoever suffered by any person(s) for any cause whatsoever other than in the case of proven negligence.

Changes to your booking

Should you wish to make a change after your booking is confirmed please contact the TCM office as soon as possible. Changes can normally be accommodated up to one week before the event; for issues such as dietary requirements, accessibility needs or transferring your booking to another person please contact the TCM office.

Cancellation by you

Once purchased, your ticket to the event cannot be cancelled. If, however, you find yourself unable to attend, you may transfer your ticket to another person.

Cancellation by us

If unforeseen circumstances result in the cancellation of the event, we will offer a refund of the cost of your event pass. We will not be able to take responsibility for any consequential costs (e.g. travel expenses, accommodation). The limit of our liability will be the amount you paid to TCM.

We regret we cannot accept responsibility where the performance of our contract with you is prevented or affected by reason of circumstances which amount to "force majeure". Circumstances amounting to "force majeure" include any event which we could not, even with due care, foresee or avoid (e.g. flood, fire, storm or other extreme weather).

Insurance

TCM will not be held responsible for your personal items (e.g. tablets, laptops and phones). You may therefore wish to take out your own personal insurance cover.

Your Vehicle

Please note there is parking available in the public car park on Chaplin Street, adjacent to the TCM building. We cannot be held liable for any loss or damage caused to your vehicle during the conference.

Animals

Animals are not allowed within the venue, with the exception of assistance dogs. Please get in touch with TCM if you intend to bring a service animal.

Photography & Video

By attending the event you consent to your image being used for future publicity whether in print or online. If you have a strict requirement for your image not to be used, please inform us in advance or at the start of the event.